

### Shipping / Services & Details

We accept orders for specific products from the General Public via phone, mail, fax or email or on-line.

Orders from all others must be by phone, mail, fax or email.

We would be happy to answer any questions you may have.

Phone 1-858- 537-0947

Fax: 1-858-794-4961

Email [sale@Kraftyeyepatches.com](mailto:sale@Kraftyeyepatches.com)

Hours 9am- 4:00 pm Pacific Standard time M-F - please leave a message if we are unable to take your call.

SavCo Optical Inc.

9030 Kenamar Rd #316

San Diego 92121

Customer pays shipping and handling charges. Rate varies based on shipping method, weight of package and final destination. Customer is responsible for any duty / vat charges.

### RETURNS / REPLACEMENTS

No credit or exchanges will be accepted without prior approval. If the product is proved to be defective, the exclusive remedy available and the seller's only obligation shall be, at the seller's option, to replace the product or refund the purchase price paid for the product.

The seller is not liable for damages, including incidental and or consequential damages, regardless of the legal theory asserted including negligence and or strict liability.

### SHIPPING

We ship primarily by US PRIORITY MAIL & Fed Ex.

Orders to Puerto Rico must be sent via US Priority Mail

### SHIPPING WITHIN USA

PRIORITY MAIL - 2-3 business days for delivery

based on total order weight:

0 up to 1 lb. @ \$6.75 ( 1 mini kit or 5 packages of patches)

1.00 lb. up to 1.99 lb @ \$13.00

2.00 lb. up to 2.99 lb @ \$16.00

3.00 lb. and up @ \$20.00

Fed-Ex GROUND - 4-5 business days for delivery- US ONLY

based on total order weight: average charges to residential address includes shipping & handling fees.

Trackable

Average cost within US @ \$8.50 - \$10.50

System calculates actual cost when placing order

EXPRESS MAIL DELIVERY - 1 to 2 days for delivery (no Sunday Delivery)

Signature is required for delivery

Orders must be received by noon to meet postal deadlines

Trackable

based on total order weight:

0 up to 1 lb. @ \$22.00 (1min kit or 5packages of patches)

1.00 lb. up to 1.99 lb @ \$25.00

2.00 lb. up to 2.99 lb @ \$31.00

3.00 lb. up will be calculated

#### INTERNATIONAL ORDERS

shipping to Canada - customer is responsible for any duty / vat charges incurred

PRIORITY INTERNATIONAL mail - 10 to 12 business days for delivery

Based on total order weight

0 up to 1 lb. @ \$13.00 USD (1mini kit or 5 packages of patches )

1.00 lb. up to 3.99 lb @ \$29.00 USD

4.00 lb. up to 7.99 lb @ \$34.00 USD

8.00 lb. and up @ \$39.00 USD

INTERNATIONAL ORDERS / non Canada

- customer is responsible for any duty / vat charges incurred

WE SHIP TO MOST COUNTRIES BY PRIORITY INTERNATIONAL MAIL

IF A SHIPPING OPTION IS NOT CHOSEN OR AN OPTION THAT IS NOT APPLICABLE

(IE UPS GROUND) WE RESERVE THE RIGHT TO SHIP BY PRIORITY INTERNATIONAL MAIL

PRIORITY INTERNATIONAL - 7 to 10 business days for delivery depending on

Customs Clearance

Costs based on total order weight

0 up to 1 lb. @ \$15.00 USD (1-6 packages of patches / not including the COLOR IT PATCHES)

1.00 lb. up to 1.99 lb @ \$27.00 USD

2.00 lb. up to 2.99 lb @ \$33.00 USD

3.00 lb. up to 3.99 lb @ \$39.00 USD  
4.00 lb. up to 4.99 lb @ \$44.00 USD  
5.00 lb. up to 5.99 lb @ \$49.00 USD  
6.00 lb. up to 6.99 lb @ \$56.00 USD  
7.00 lb. up to 7.99 lb @ \$61.00 USD  
8.00 lb. and up @ \$66.00 USD

#### PAYMENT TERMS

We accept Visa, Master Card or American Express.  
We are not able to accept Health Spending Cards.

#### INTERNATIONAL ORDERS

We are happy to sell directly to you.

There will be an additional export fee charged along with actual shipping costs when ordered directly from us. To place an international order please contact us by email at [sales@Kraftyeyepatches.com](mailto:sales@Kraftyeyepatches.com). Let us know the products you are interested in, preferred shipping method and payment method. We will send you a Proforma Invoice for approval.

- [Our Commitment To Privacy](#)
- [The Information We Collect](#)
- [How We Use Information](#)
- [Our Commitment To Data Security](#)
- [Our Commitment To Children's Privacy](#)
- [How To Access Or Correct Your Information](#)
- [How To Contact Us](#)

#### Our Commitment To Privacy

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used.

#### The Information We Collect:

This notice applies to all information collected or submitted on SavCo Optical Inc. website. On some pages, you can order products, make requests, and register to receive materials. The types of personal information collected at these pages are:

Name

Address

Email address

Phone number

Credit/Debit Card Information

#### The Way We Use Information:

We use the information you provide about yourself when placing an order only to complete

that order. We do not share this information with outside parties except to the extent necessary to complete that order.

We use return email addresses to answer the email we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

#### Our Commitment To Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

#### Our Commitment To Children's Privacy:

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

#### How You Can Access Or Correct Your Information

You can access all your personally identifiable information that we collect online and maintain by calling us direct at 1-858- 537 0947. We use this procedure to better safeguard your

#### How To Contact Us

Should you have other questions or concerns about these privacy policies, please call us at 1-858- 537-0947 or send us an email at [sales@kraftyeyepatches.com](mailto:sales@kraftyeyepatches.com)